

12F-7 1 Baoshen Road, YungHe District, New Taipei city  
Taiwan 234  
Tel: (8862)2923-7599 Fax: (8862) 2923-8399  
Hong Kong Tel: (852)2778-1766 Fax: (852)2776-2513  
http:// www.ams.com.hk



# PMS 2000

## Property Management System

A screenshot of the PMS 2000 software interface. The window title is '住期選擇' (Room Selection). The form contains several fields: '房間號碼' (Room No.) with '0410', '分機號' (Ext.) with '1410', and 'Extn2:' through 'Extn4:'. '住客姓名' (Guest Name) is 'Smith Wang'. '住客類別' (Guest Type) is 'REGULAR'. '團體編號' (Group No.) is empty. '訂金' (Deposit) has '通話收' (Call charge) and '剩餘' (Balance). '房種狀態' (Room Status) is 'OCCU'. '住房日期' (Room Dates) is '03/23/2004 17:19'. On the right, there are checkboxes for 'Multiple Occupation', 'VIP', 'Do Not Disturb', and 'MSG Waiting'. Below these are '特權碼' (Special Code) and '時間' (Time) fields. 'Call Type' is 'INTERNAL' and 'Language' is 'CHINESE'. A 'BY:' field is at the bottom. On the far right, there are buttons: '住房(H)', '退房(E)', '更改資料(N)', '換房(A)', 'Message', 'Follow', '儲存(S)', '列印(P)', and '結束(Q)'. The window has a standard Windows-style title bar and border.

### *PMS 2000 for Windows*

PMS 2000 is a gateway between the Hotel Property Management System (PMS), PBX, Voice Mail, and Pay TV system, etc. It can literally integrate with any of the available system on the market. Depending on the PMS, the integration can support automatic guest check-in, check-out, wake-up calls, as well as many other features such as text/fax message notification, telephone bill and mini-bar posting.

### *Can PMS 2000 be a PMS Host ?*

PMS 2000 has been proven to work with major host systems. Moreover, PMS 2000 by itself can work as standard-alone host. In the event that a PMS link is down or malfunctioning, user can still perform all the basic PMS functionalities such as check-in, check-out, wake-up call, do not disturb and etc.

### *Support Admin/Guest Rate*

PMS supports both administration and guest telephone rate charge, and provides a variety of reports for administration and guest telephone charges analysis.

### *Who use PMS 2000 ?*

PMS 2000 is an internationally compatible product and is widely used in various countries such as Taiwan, China, Singapore, Indonesia, and by major hospitals and hotels. The system has been a great and reliable performer in all respects of operation.

### *Room Status and Mini-bar*

Housekeeper is allowed to call system and post the room status. The housekeeper can also key in the consumed food items for the mini-bar posting, allowing guest folio report sent to front desk.

## Features

- Display 50 room status per screen
- Support up to 4 extensions per room
- Provides both of guest and administration tariff rates
- Guest scheduled wake-up call
- Display total phone charges per room on the screen
- Room status update over the telephone by housekeeper (maid-locator)
- Telephone charge posting and reports
- Mini-bar and Pay TV posting
- Advanced filtering criteria for report analysis

## Function

- Query
  - Room Status
  - Wake-up Call
  - Telephone Bill
- Setup
  - Check-In
  - Check-Out
  - Change Room
  - Telephone enable/disable
  - Wake-up Call
  - Message
  - Do Not Disturb
- Report
  - Guest Information
  - Guest Telephone Bill
  - Detail & Summary Report

## Host Integration

- Message Received from Host
  - Check-In
  - Check-Out
  - Room Change
  - Wake-up Call
  - Telephone Disabled
  - Message
  - Do Not Disturb
  - Cancel Wake-up Call
  - Cancel Message
  - Cancel Do Not disturb
- Message Sent to Host
  - Mini-bar and Pay TV posting
  - Telephone bill posting
  - Room status change

## Pay TV Integration

- Message Received from Pay TV
  - Pay TV posting
- Message Sent to Pay TV
  - Check-In
  - Check-Out
  - Message
  - Folio

## Applied Customers

- Hotel
- Hospital
- Business Center

Occupied

Vacant

PALAU ROYAL HOTEL

File EMS Table Report View Setup Maintenance Tools Help

IDLE  Date: 07/22/05 Total Month Calls: 0  
 SLOW  Time: 17:21:31 Total Day Calls: 0  
 BUSY  Buffer Len: 30720 Tickets: 0  
 HEAVY  Error Count: 0 Status: System Online  
 Free Call Record: 4564K Free Disk Space: 1369309K

0301	0302	0303	0305	0306	0307	0308	0309	0310	0311
0	0	0	0	0	0	0	0	0	0
0312	0314	0315	0316	0317	0318	0319	0320	0321	0322
20.00	0	0	0	0	0	0	0	0	0
0323	0324	0325	0401	0402	0403	0405	0406	0407	0408
0	0	0	0	0	0	38.00	0	0	0
0409	0410	0411	0412	0414	0415	0416	0418	0419	0420
0	0	9.00	4.00	0	0	0	0	0	0
0421	0422	0423	0424	0425	0501	0502	0503	0505	0506
0	0	0	0	0	0	0	0	0	0

編號	國際冠碼	被叫號碼	致電地區	分機	開始日期	開始時間	結束日期	結束時間	時長
----	------	------	------	----	------	------	------	------	----

### Setup or Cancel wake-up call

Wakeup Call Setup

Time: HH:MM  
07:30

DoubleClick to select row

Room No	Extn1	Wakeup Time	Record time
0301	1301		
0302	1302		
0303	1303		
0305	1305		
0306	1306		
0307	1307		
0308	1308		
0309	1309		
0310	1310		
0311	1311		
0312	1312		
0314	1314		
0315	1315		
0316	1316		

Buttons: Set, Cancel, Select \*,\*, Unselect \*,\*, Close

### Setup or Cancel Do Not disturb

Do Not Disturb

Room No	Do Not Disturb	Extn1	Extn2
0301	NO	1301	
0302	NO	1302	
0303	NO	1303	
0305	NO	1305	
0306	NO	1306	
0307	NO	1307	
0308	NO	1308	
0309	NO	1309	
0310	NO	1310	
0311	NO	1311	
0312	NO	1312	
0314	NO	1314	
0315	NO	1315	

Buttons: YES, Cancel, Close

### Telephone disabled

BAR UNBAR

Room No	Bar Unbar	Extn1	Extn2	Ex
0301		1301		
0302		1302		
0303		1303		
0305		1305		
0306		1306		
0307		1307		
0308		1308		
0309		1309		
0310		1310		
0311		1311		
0312		1312		
0314		1314		
0315		1315		

Buttons: BAR, UNBAR, Close

### Wake-up Report

Wakeup Report

No	Room No	Extn	Status Info	Wakeup Time	Status Type	Status
----	---------	------	-------------	-------------	-------------	--------

Filter Criteria

Room No:

Extension:

From: 2005-07-22

To: 2005-07-22

Buttons: Filter..., Del, Del All, Print, Close

